

Limited Warranty

Field Controls LLC products are sold in the United States through a network of authorized dealers selected by Field Controls. Field Controls dealers have been chosen for their ability to properly represent, sell and service Field Controls products. Field Controls provides a warranty on products sold only by our authorized dealers. Unfortunately, Field Controls products are sometimes sold by companies that are not authorized to do so. Goods sold by these unauthorized companies are not purchased from Field Controls; instead they are acquired from a host of other sources. Due to the nature of the goods sold by unauthorized dealers and their business practices, products sold by unauthorized dealers are not entitled to Field Controls warranty coverage. We are using our best efforts (including this warning) to prohibit these companies from taking advantage of contractors and consumers, but these practices still exist. We urge you to use diligence when selecting a dealer to make your purchase.

Field Controls, LLC (“Company”) warrants that its products shall be free from defects in material and workmanship under normal use for the limited period indicated, **from the date of installation, subject to the provisions 1-8 below.**

Eighteen (18) months

All Field Controls Products (except for those listed below as Two Years, Five years and Ten Years).

Ninety (90) Days

UV lamps/bulbs

One (1) Year

TRIO Plus

TRIO Pro

Whole House Fan Controls

Two (2) Years

Humidifiers

Flue Sentinel® Chimney Dampers

Trio Portable

Three (3) Years

Tadiran Airow 3™

Five (5) Years

Field Controls Direct Vent Systems (FDVS), Field Oil Vent Kits (FOVP), and ComboVents (CV)

Commercial PRO-Cell™ (Cube, Pro-Cell2424-P, Pro-Cell1224-P and ProCellXXYY-P)

ERV/HRV Systems

Whole House Dehumidifiers

Ten (10) Years

Fresh Air Dampers

Healthy Home System™ Controls

Media Air Cleaners

UV Air Purifiers

ERV Core

Fifteen (15) Years

VentCool™ Whole House Fans (WHF) – Tahoe, Summit S-Class, Summit & Vista Series

Warranty applies only to Original Purchaser/Owner of Home

Owner Proof of Purchase Receipt Required

One (1) Year WHF Controls

Provisions:

1. During the limited warranty period, Company, or its authorized service representative, will repair or replace, at Company's option, without charge, a defective Product. Product that is repaired may be repaired with new or refurbished replacement parts. Product that is replaced may be replaced with a new or refurbished product of the same or similar design. Company will return repaired or replacement Product to customer in working condition. Labor charges are not covered as part of the limited warranty.
2. With regard to UV lamps/bulbs, customer shall be required to include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model or accurate date code information) and the date the Product(s) was purchased.
3. Product whose warranty/quality stickers, Product serial number plates or electronic serial numbers have been removed, altered or rendered illegible shall not be covered under the limited warranty.
4. Defective Product must be returned to Company, postage prepaid.
5. IN NO EVENT SHALL COMPANY BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR SIMILAR DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS OR REVENUE, INABILITY TO USE PRODUCT, OR OTHER ASSOCIATED EQUIPMENT, THE COST OF SUBSTITUTE EQUIPMENT, AND CLAIMS BY THIRD PARTIES) RESULTING FROM THE USE OF PRODUCT. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
6. THIS WARRANTY AND REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, EXPRESS, STATUTORY OR IMPLIED. TO THE EXTENT PERMITTED BY LAW, COMPANY DISCLAIMS ALL IMPLIED AND STATUTORY WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
7. Company makes no warranty of any kind in regard to other manufacturer's products distributed by Company. Company will pass on all warranties made by the manufacturer and where possible, will expedite the claim on behalf of the customer, but ultimately, responsibility for disposition of the warranty claim lies with the manufacturer.

8. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation or application, abnormal operation or handling, neglect, fire, water or other liquid intrusion are not covered by the warranty.

9. Warranty claims on ERV/HRV cores must provide maintenance records proving maintenance schedule maintained per user manual.

(November, 2024)